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**Inclusion Week 2009** 



ALL OUR DREAMS CAN COME TRUE. IF

WE HAVE THE COURAGE TO DURSUE



E.L.M.S. GOAL:

95.0%

STORE SCORE WEEK ENDING SEPTEMBER 19, 2009:

88.7



#### ELMS EMPLOYEE PERFORMANCE NEWS

Cashiers that meet the ELMS Goal of 95% or better for week ending September 19, 2009 and are instrumental in helping us reach our WIG goal:

NAME	<b>SCORE</b>
Heather Hogan	113.5%
Cody Thornburgh	106.4%
Betty Noe	103.2%
Sandi Shaw	102.3%
Amanda Cales	101.2%
Alice Pinckard	99.9%
David Lemelin	98.8%
Chris Braden	97.0%
Mary Irwin	95.9%

lade The Tear

THOSE WHO MADE GREAT IMPROVEMENT IN THEIR ELMS SCORE

This Week We Did Not Have One GREAT CASHIER Improve Their Score By 10% Or More But Heather Hogan Made Great Strides In Improving Her ELMS Score Last Week. Heather Improved Her Score By 7.28%. GREAT JOB HEATHER!!

THIS WEEK SCORE WAS A DECREASE VS LAST WEEK SCORE. WE WENT FROM 89.5% TO 88.7% THIS WAS A DECREASE OF 0.89%. WE NEED TO CONTINUE TO IMPROVE ON A DAILY BASIS TO ACHIEVE THE ELMS AND WIG GOAL OF 95% EFFECTIVE!

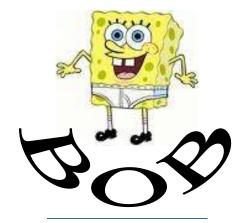
#### 6.3 MILES TO ATLANTA





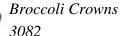
Will we ever make it to 95? It's just a little further down the road!

#### Remember, Ask For Me, BOB!



PLU SALE ITEMS FOR THIS WEEK:

#### LEARN HIGH USAGE **PLU CODES:**



Cucumbers



4062

Avocados

4046

Yellow Squash

4784







#### The KPF Measurement has started!!

We were GREEN on Engaging, but we are now RED on Engagement! REMEMBER: Engagement Starts With You! KPF (MasterCard) is now part of our WIG Goals. The goal for KPF is 80%! We are supposedly getting a fresh start fresh with KPF, so should have a 100%. So make sure you Engage with every Customer and ask every KPF prompted Customer to apply. So here is our Wildly Important Goals and our year to date scores:

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*	Engaging	66	87.9%	$\neg$	93.8%
*	Front-End Supervisor		100%		WIG Average
*	<b>Total Queuing</b>		87.2%	$\rightarrow$	WILL
*	KPF		100%		
*	<b>Express Lane Open</b>		100%		

**Ring Tender Percent Effective 89.2%** 



#### SEPTEMBER BIRTHDAYS & ANNIVERSARIES

<b>Birthdays</b>	00 60	<u>Date</u>
Nathan Fritz		September 1
Amy Frank		September 1
Lisa Collins		September 2
Amy Wells	_HAPPY	September 12
David Lemelin	BIRTHDAY	September 13
Danny Noe	-114.11-14.	September 18

iversaries	Date	Vears
ny Noe		September 18
d Lemelin	BIRTHDAY	September 13
Wells	_ HARPY	September 12
Collins		September 2
Frank		September 1

<b>Anniversaries</b>	<u>Date</u>	<b>Years</b>
Cody Thornburgh	September 4, 2008	1
Samantha Scripter	September 5, 2008	1
Penny Smith	September 12, 2008	1
Sandy Yates	September 12, 2008	1
Alice Pinckard	September 14, 1982	27
Lora Huffman	September 28, 1981	28

# New Web Address:

Be sure to visit Your525Newsletter online at

http://your525newsletter.yolasite.com
Your 525 Newsletter Online now has a
new address and new look too!! Come
by and check it out and be sure to
drop me a line. Please share your
comments and suggestions with me
about how to improve the site or
what you would like to see. I would
love to hear from you!





BEING RING
TENDER
EFFECTIVE IS
PART OF
KROGER'S
CUSTOMER 1<sup>ST</sup>
STRATEGY OF
PROVIDING
WORLD CLASS
SERVICE!

# Breast Cancer Awareness

This year Kroger has partnered again with Susan G. Komen for the Cure Foundation to raise money and promote our Breast Cancer Awareness Campaign. The Komen Foundation's mission is to assist women detect and survive breast cancer through screening, education, treatment and research.

Our store will be selling \$1.00 "Pink Ribbon Paper" icons and \$2.00 "Pink Reusable Bags" at each register from October 4 – October 31. All money will go directly to the Susan G. Komen local affiliates. Kroger is honored to be a partner with the Foundation again this year, and our goal is to raise a minimum of \$300,000.

You'd be hard pressed to find anybody who has not been affected one way or another by breast cancer, the most common form of the disease in women. So let's get behind this great fund-raiser. Even the National Football League is gearing up to lend a helping hand in bringing awareness to the disease. Players during games will be sporting hot pink gloves, as the color pink is the official breast cancer awareness color. Players will also be wearing pink wrist bands and shoes, and even some goal posts will be wrapped in hot pink.

So for further information on Breast Cancer Awareness, be sure to check out the official Susan G. Komen for the Cure website at: http://ww5.komen.org/.



Fun & Games

Sports & TV Trivia



- 1. Which coach has won the most NHL hockey games?
  - A) Toe Blake B) Al Arbour C) Scotty Bowman
- 2. From which show was "Frasier" a spin-off?A) "Night Court" B) "Roseanne" C) "Cheers"

Answers on the next page, Good Luck!

## GIVE. ADVOCATE. VOLUNTEER.

To kick off the 2009-2010 United Way campaign, the Atlanta Division will be giving away gift cards and shopping sprees to division associates!

60 Winners: \$50 gift card (5 people from each Zone)
24 Grand Prize Winners:
\$100 Kroger Shopping Spree (2 people from each Zone)

Store 525 has raised \$4094 for United Way as of week ending September 26, 2009. Our store goal is\$10,000.

This week's Sports & TV Trivia answers:

1. C- Scotty Bowman



2. C-"Cheers"





#### ELMS "STAR PERFORMER" FOR SEPTEMBER

The September Award has 3 weeks in the books with 2 weeks still to go, but as of right now here are the top 5 contenders. Who will it be? You Guys Are Awesome!

1.	Heather Hogan	109.7%
2.	Cody Thornburgh	104.6%
3.	Betty Noe	103.2%
4.	Sandi Shaw	102.9%
5.	Amanda Cales	100.7%

### "MY VOICE COUNTS"



Inclusion Week 2009 is this week, September 28<sup>th</sup> - October 3<sup>rd</sup>, 2009 and we want YOU to be a part of this GREAT EVENT! There will be many activities planned throughout the week. Each day of Inclusion Week 2009, snacks and drinks will be available in the back conference

room for all employees to enjoy on their breaks or lunch. There will time set aside each day for you to "VOICE" any concerns, ideas, comments or suggestions with the Store Inclusion Council or Management. Here is the schedule for the "MY VOICE COUNTS" discussions:

- Monday: 5-6pm with Ms. Allen & Mr. Mills in Mr. Mills Office
- <u>Tuesday</u>: 9-10am with Mr. Boone & Mr. Mills in Mr. Mills Office
- Wednesday: 4-5pm with Ms. Allen & Mr. McClunie in Mr. Mills Office
- <u>Thursday</u>: 2-3pm with the Inclusion Council in the conference
- Friday: 9-10am with Mr. Mills in Mr. Mills Office
- <u>Saturday</u>: 10-11am with Mr. Boone & Mr. McClunie in Mr. Mills Office

Finally if you participate in "Jeans and Shirt Day", of Inclusion Week, you will be eligible to win a \$50 Gift Card\* of your choice (\*excludes cards with fees). Just follow these guidelines and enter for your chance to win FOR EACH DAY! All attire must be work appropriate and name tags MUST be worn, if you have any questions see management. You can wear jeans Monday-Saturday as long as you wear the appropriate daily shirt. Here is the schedule for "Jeans and Shirt Day":

- Monday: Wear a Green Shirt-"Art of Being Green" Day
- <u>Tuesday</u>: Wear any non-UT sports shirt or jersey-high school, college or professional-"Sports" Day
- <u>Wednesday</u>: Wear a pink shirt-"Breast Cancer Awareness" Day
- <u>Thursday</u>: Wear your favorite music artist or band shirt-"Music of Your Favorite Generation" Day
- Friday: Wear a patriotic shirt-"Patriotic" Day
- Saturday: Wear a UT shirt-"UT" Day

So let's take advantage of this GREAT week, enjoy some snacks, have some FUN and win some money!!