

INSIDE THIS ISSUE

Page1 ELMS Performance News

Page 1 ELMS Great Improvement

Page 1 This Week Score

Page 2 Vacation Information

Page 2 Birthdays & Anniversaries

Page 3 Tax Season Is Upon Us

Page 3 Remember BOB!

Page 4 Who Is In The NFL Playoffs?



"Success: willing to do what the average person is not willing to do."

Anonymous

E.L.M.S. GOAL:

95.0%

STORE SCORE WEEK ENDING JANUARY 3, 2009:

90.4%







FRONT END NEWSLETTER

ELMS EMPLOYEE PERFORMANCE NEWS

Cashiers that meet the ELMS Goal of 95% or better for week ending Jan. 3, 2009:

<u>NAME</u>		SCORE
Cody Thornburgh		109.0%
Michelle Mullins		108.0%
Sandi Shaw		105.6%
David Lemelin		100.8%
Robbie Welsh		99.0%
Mary Irwin	7	99.0%
Amanda Cales		98.9%
Megan Metcalf		97.6%
Lora Huffman		97.0%

E

97.0%

THOSE WHO MADE GREAT IMPROVEMENT IN THEIR ELMS SCORE

NAME

Michelle Mullins

Nicole Jones

Michael Malek



IMPROVEMENT

14.53%

13.37%

12.32%

THIS WEEK SCORE WAS THE SAME AS LAST WEEK SCORE. WE WENT FROM 90.4% TO 90.4% SO WE HAD NO IMPROVEMENT. WE NEED TO CONTINUE TO IMPROVE ON A DAILY BASIS TO ACHIEVE THE ELMS **GOAL OF 95%!**



Receipt Tracker

It's that time again; we will begin prompting our customers for quarter four "receipt" tracker in your store today. As you know, the reason that we're doing this is to learn how our customers feel about their shopping experience by store and to improve our division wide Customer Tracker results. We need a strong start and would like to capture at least 150 respondents in a two-week time frame. As in the past, when our customers answer this survey, they will have a chance to win one of five \$500 gift cards. The cashier that engages with this customer will also win \$100.

> PLU SALE ITEMS FOR THIS WEEK:

LEARN HIGH USAGE **PLU CODES:**



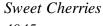
Avocados



Anjou Pear







4045

Red Seedless Grapes

4023

VACATION INFORMATION

All Employees: Be sure to sign the vacation schedule in the employee break room. According to the contract, Article 17 Section 10b, states: "Employees who have a full-time seniority date on or before **November 1, 1997** must select their choice of vacation by February 15 of each year. All other employees must select their choice of vacation dates by March 1 of each year, however, in the event of a conflict in schedules, seniority shall be the controlling factor."







JANUARY BIRTHDAYS & ANNIVERSARIES

Ethan Adams





Anniversaries	<u>Date</u>	Years
Amanda Mills	January 3 2008	1
David Lemelin	January 15 2005	4
Dennis Harbin	January 17 2008	1
Hasmukhbhai Patel	January 17 2006	3

Get Ready For... Tax Time!





1 WELLINS

BEING RING TENDER EFFECTIVE IS PART OF KROGER'S CUSTOMER 1ST STRATEGY OF PROVIDING WORLD CLASS SERVICE!

GET READY FOR TAX SEASON....NOW

As 2008 draws to a close, it's time to think about the unthinkable-tax season! April 15 seems far away, but it's important to prepare now. There are several easy things you can do to get ready for tax time-and it only takes the click of a button-ExpressHR. Go to ExpressHR from the kiosk computer in the break room, a computer at work or a computer at home and follow these three simple steps.



Step 1: Verify your address.

The company must have your current address in ExpressHR to ensure that any tax forms and company information reaches you. Log-in to ExpressHR and click "About My Personal Profile" from the left menu. In the profile screen, you can verify your current address. By clicking the pencil icon next to Address Information, you can update your address, phone numbers and even include a personal e-mail address.

Step 2: Verify your withholdings.

ExpressHR allows you to verify and

Mythelalo

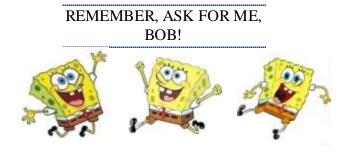
update your W-4 withholdings. Click "W-4 Change" on the left menu, and the withholdings screen appears. By clicking the Edit button on the screen, you have access to a great feature-an online worksheet-that can help you select your withholdings.

Step 3: Sign up to receive your W-2 online.

From anywhere in ExpressHR, you can click the MyHRInfo icon at the top right of the screen to access MyHRInfo. Select "My Pay" from the menu

on the left, and then click "W-2" from the drop-down list. On this screen, you can review several topics about the W-2, and click the link to The Work Number-a vendor site that manages the company's electronic W-2 forms. (For more information and the specific steps to receive your W-2 electronically, go to BarneyWeb and review the article "Get your W-2 Online.") Your W-2 will be available online by Feb. 1, 2009.

Three simple steps and you're ready for tax season! With ExpressHR, you have a one-stop shop for your tax preparation needs.







For those who don't know much about NFL football here is a break down of how this year NFL football teams will compete to reach the Super Bowl. Super Bowl weekend will be busy here at the store so this info will help you keep up to date on who will be in the BIG GAME!!!